

How Datto Unified Continuity Helps You Provide GDPR Compliance



You likely have read your fill on what GDPR is and does and just want some answers. If you haven't had time to check it out, you can start [here](#). Here we highlight how Datto, as a data processor, can help you and your clients with compliance. It is recommended you consult your own advisors to help with your specific needs relative to compliance, as each partner and client is different.

Data Integrity and Business Continuity

An important part of GDPR compliance is the ability to ensure the ongoing confidentiality, integrity and availability of processing systems and services. It is also critical to be able to restore the availability and access to personal data in a timely manner in the event of a physical or technical incident.

Datto [Continuity](#) and Datto [SaaS Protection 2.0](#) help support you to deliver these services to your clients by giving you the ability to restore data quickly, in the way you need, for the length of time that you need to do it.

Data Retention

Under the GDPR, it is important for you to determine how long you would like to retain your data. Datto provides a number of options that you can use to tailor your data retention schedules to each of your client's individual needs. Continuity enables you and your clients to set local device data retention. Continuity data retention in the Datto Cloud can be configured to you or your clients needs when selecting Infinite Cloud Retention (ICR) or Capacity Based Retention, 1-Year Time Based Retention (TBR) is limited to one year of data retention. SaaS Protection enables you and your clients to store data in the Datto Cloud for the length of time that they specify.

With Datto's proprietary [Inverse Chain Technology](#), on Continuity, you have the ability to delete any snapshot both locally and in the cloud that you would like to remove. Deleting any snapshot or group of snapshots will not affect your other backups and thus gives you the ability to respond to client requests while still keeping an efficient and available set of backup data.



Data Storage

Under the GDPR, it is important to know where your data is stored. Continuity is a hybrid cloud solution designed to store backups of protected machines; one backup copy is stored locally where your client has their servers and another backup copy is stored in the Datto Cloud. SaaS Protection 2.0 is a cloud to cloud solution, designed to store a copy of SaaS application data in the Datto Cloud.

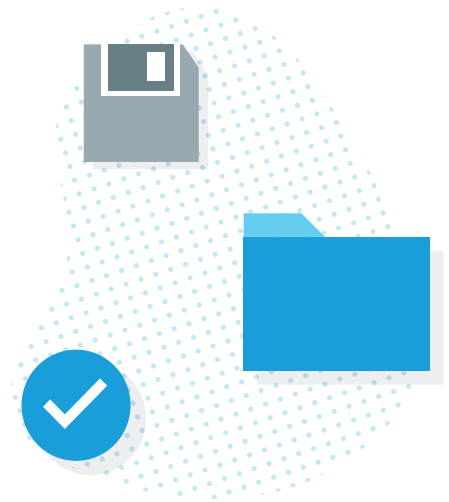
Datto products offer cloud storage in different geographic locations, including in Europe. Typically, it makes sense to have a conversation with your client prior to implementation about the geographic location in which your client would like their data stored. [Continuity](#) and [SaaS Protection 2.0](#) offer you and your clients the option to choose where you would like to store cloud data at the time of initial setup. You can check where your cloud data is stored with both Continuity and SaaS Protection 2.0. The location can be changed later based on your client's needs, simply open a technical support ticket and let us know so we can provide further assistance.

In this article, we describe the features available for [SaaS Protection 2.0](#). Check if your clients are using [SaaS Protection 2.0](#) and if you want to get SaaS Protection 2.0 for your clients, contact your account representative.

Data Encryption

Data backed up from cloud locations like Office 365 and G Suite for SaaS Protection 2.0 instances and Continuity device data is encrypted in transit to the Datto Cloud.

Datto Siris offers you and your end user local data encryption as an option for added security on top of what Datto already securely transmits and stores in the Datto Cloud. Local encryption ensures that your clients' data is encrypted at rest on the local appliance and in the Datto Cloud. Discuss with your end user if it makes sense for their needs before purchasing a Datto Siris.



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